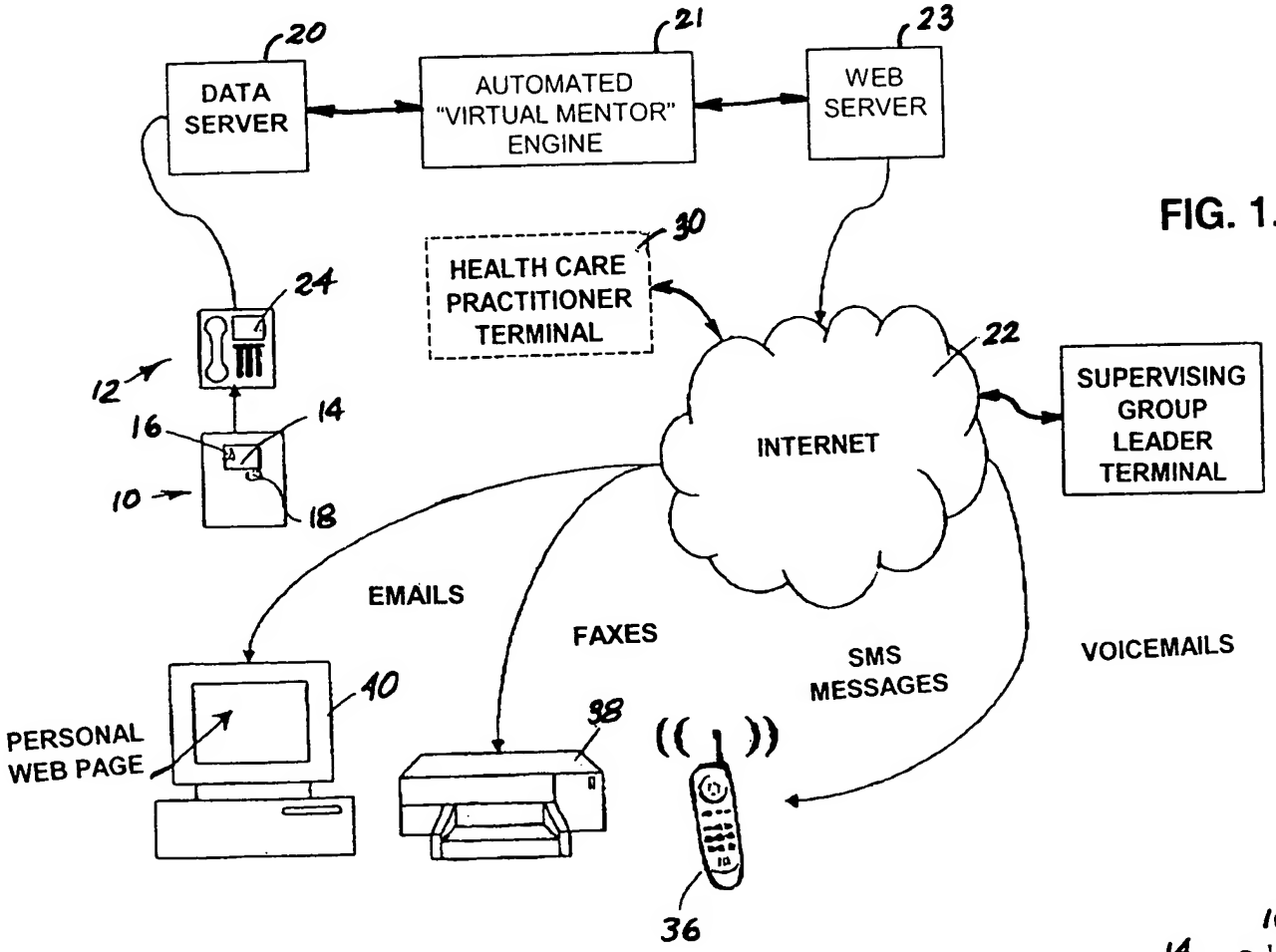
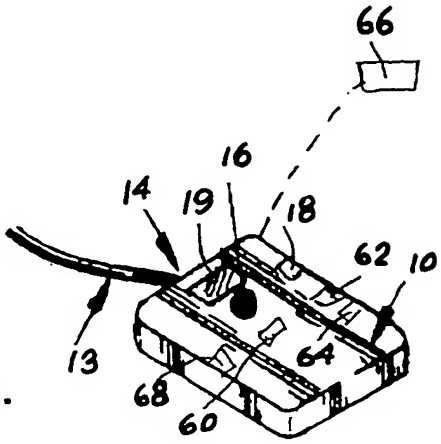

20
DATA SERVER
21
AUTOMATED "VIRTUAL MENTOR" ENGINE
23
WEB SERVER
30
HEALTH CARE PRACTITIONER TERMINAL
24
12
16
14
10
18
22
INTERNET
SUPERVISING GROUP LEADER TERMINAL
EMAILS
FAXES
SMS MESSAGES
VOICEMAILS
PERSONAL WEB PAGE
40
38
36

FIG. 1.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16
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FIG.2.